



YOUR NATURAL DISASTER EMERGENCY CHECKLIST



Make a plan for peace of mind.

A LITTLE PREP TODAY. A BIG DIFFERENCE TOMORROW.

It's not something you think about every day, but it's important to have a plan for natural disasters. Whether it's a bushfire, flood, cyclone or storm, you should be ready for anything that could happen.

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EMERGENCY KIT CHECKLIST

Every home should have an emergency kit with a few basic things to help you get by in case there's no electricity or running water.

1 Food, water and essential supplies

During an emergency you might need to stay in your home. There might also be power outages and road closures. To keep you covered for up to 72 hours, you should aim to have:

- 3 litres of bottled water for each person.
- Non-perishable food, like canned goods.
- A can opener.
- Any prescriptions and medications your family needs.
- Items for babies, like formula, food, nappies.
- Items for elderly household members, like mobility aids, hearing aids.
- Items for household members with special needs, like mobility aids, insulin pumps.
- Items for pets, like food, litter, leads, carry cages and any medications.
- Camping plates, cups and cutlery.
- A portable stove or gas cooking equipment.
- Water purification tablets.
- Toiletries, like a toothbrush, toothpaste, soap, toilet paper.
- Sunscreen.
- Insect repellent.

2 First aid kit

You should buy a first aid kit or stock up on these items from your pharmacy:

- Bandages in a variety of sizes.
- Gauze dressings.
- Sterile eye dressings.
- Antiseptic spray.
- Safety pins.
- Tweezers.
- Disposable gloves.

3 Communications

To keep you in the loop during power outages, it's handy to have:

- A battery-operated radio.
- A battery-operated torch.
- Extra pairs of batteries.
- A copy of your emergency plan.
- A fully charged mobile phone, charger or phone card.
- A list of emergency contact numbers.
- Pens and paper.
- Relevant apps, like 'Fires near me NSW'.
- A list of emergency contact numbers saved to all mobile phones.
- A group chat set up to keep other family members informed.

4 Important documents

Keep your important documents in a sealed bag or safe you can easily access. You should also make copies of:

- Your passport, birth and marriage certificates.
- Your Medicare, pension or personal identification cards.
- Your will.
- House, life, health, car or boat insurances.
- A list of valuable household goods.
- A back up of important files or scanned documents on a USB memory stick.
- Check with your bank if you can store your important documents (like wills or deeds to your property) in a safety custody envelope.

5 Clothing

It's best you pack durable, comfortable clothes, and store them in a sealed bag. You might want to pack:

- Strong closed-toe shoes or boots.
- Warm protective clothes like a waterproof jacket, jumper and hat.
- Garden and rubber gloves.
- Safety glasses and sunglasses.

6 Tools and supplies

It might also be useful to pack some tools or supplies that could help during a natural disaster. Here are a few items to consider:

- A basic tool kit.
- Plastic garbage bags.
- A utility knife.
- Masking or duct tape for windows.
- Wool or thermal blankets and bedding.
- A tent or a tarpaulin.
- Sleeping bags.
- A whistle.
- A fire extinguisher.
- Books and games for the kids.

7 Items to help you evacuate quickly

If your home is in a bushfire or flood prone area, you should be ready to evacuate on short notice. Make sure you have ready:

- Your car keys.
- Cash and credit/debit cards.
- A mobile phone and charger.
- Petrol.

8 Preparing your emergency plan

Make sure you follow these important steps to prepare ahead of emergencies:

- Store your emergency kit in a safe place that's easy to find.
- Check your kit regularly to make sure your items are up to date.
- Talk to your family about what to do in an emergency.
- Plan two meeting spots in case you can't get to the first one.
- Record important details like emergency numbers, household mobile numbers, insurance providers, family contact details, medications.

UNDERSTANDING YOUR INSURANCE

Choosing the right kind of insurance can seem complicated. That's because there are lots of different kinds to choose from:

- Building Insurance.
- Contents Insurance.
- Combined Home & Contents.
- Renters Insurance.
- Landlord Insurance.
- Car Insurance.
- Business Insurance.

If you're confused, we can help. Find out more about choosing the right kind of insurance at westpac.com.au/insurance

Am I fully covered?

You want to have enough insurance to cover you if your home is impacted by a natural disaster.

Being underinsured happens when the amount you've insured your home or contents for isn't enough to cover the cost of replacing them.

For more information on how to avoid underinsurance, check out westpac.com.au/underinsurance



Tip: It's a good idea to take pictures of your valuables and make copies of your receipts.

Keep in touch

Most insurance companies can help you in an emergency while you're waiting for repairs. Make sure you call them if any of the following things happen to your home:

- There's no power or running water.
- Local authorities won't let you access or live in your home.
- You can't close or lock all windows and doors.
- There's water damage to your home or contents.
- There's damage to the building that allows the elements in, like a hole in the roof.

YOUR EMERGENCY CONTACT LIST

It's a good idea to have a list of emergency contacts ready. Fill in the numbers of your family members, insurance providers, and other important contacts below:

Who to contact	Details	Contact details
Insurance company	Account details:	Phone: Email:

Find your local emergency services and recovery centres at:

NSW: [emergency.nsw.gov.au](https://www.emergency.nsw.gov.au)

VIC: [cfa.vic.gov.au/home](https://www.cfa.vic.gov.au/home)

QLD: [qld.gov.au/emergency/dealing-disasters](https://www.qld.gov.au/emergency/dealing-disasters)

SA: [cfs.sa.gov.au](https://www.cfs.sa.gov.au)

WA: [dfes.wa.gov.au](https://www.dfes.wa.gov.au)

NT: [pfes.nt.gov.au/emergency-service](https://www.pfes.nt.gov.au/emergency-service)

TAS: [ses.tas.gov.au](https://www.ses.tas.gov.au)

We're here to help

 132 032, 8am – 8pm (AEST)

 westpac.com.au/disasterprep



Things you should know:

This information does not take into account your personal circumstances and is general in nature. It is intended as an overview only and it should not be considered as a comprehensive statement on any matter or relied upon as such. You should consider obtaining your own independent financial and/or professional advice as appropriate. © Westpac Banking Corporation ABN 33 007 457 141 AFSL and Australian credit licence 233714.